

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6002109</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>03/17/2016</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PALM TERRACE OF MATTOON</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1000 PALM MATTOON, IL 61938</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments  Annual Licensure and Certification Survey Licensure Survey for Sub Part S:SMI	S 000		
S9999	Final Observations  STATEMENT OF LICENSURE VIOLATIONS:  300.1230b) 300.1230d) 300.1230j) 300.1230l) 300.1230k)  Section 300.1230 Direct Care Staffing b) The number of staff who provide direct care who are needed at any time in the facility shall be based on the needs of the residents, and shall be determined by figuring the number of hours of direct care each resident needs on each shift of the day. d) Each facility shall provide minimum direct care staff by: 1) Determining the amount of direct care staffing needed to meet the needs of its residents; and 2) Meeting the minimum direct care staffing ratios set forth in this Section.  j) Skilled Nursing and Intermediate Care For the purpose of this subsection, "nursing care" and "personal care" mean direct care provided by staff listed in subsection (f).  5) Effective January 1, 2014, the minimum staffing ratios shall be increased to 3.8 hours of	S9999		

**Attachment A**  
**Statement of Licensure Violations**

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	Continued From page 1  nursing and personal care each day for a resident needing skilled care and 2.5 hours of nursing and personal care each day for a resident needing intermediate care. (Section 3-202.05(d) of the Act)  I) To determine the numbers of direct care personnel needed to staff any facility, the following procedures shall be used:  1) The facility shall determine the number of residents needing skilled or intermediate care.  2) The number of residents in each category shall be multiplied by the overall hours of direct care needed each day for each category.  3) Adding the hours of direct care needed for the residents in each category will give the total hours of direct care needed by all residents in the facility.  4) Multiplying the total minimum hours of direct care needed by 25% will give the minimum amount of licensed nurse time that shall be provided during a 24-hour period. Multiplying the total minimum hours of direct care needed by 10% will give the minimum amount of registered nurse time that shall be provided during a 24-hour period.  5) Additional Direct Care Hours Equal to at Least 75% of the Minimum Required The remaining 75% of the minimum required direct care hours may be fulfilled by other staff identified in subsection (f) as long as it can be documented that they provide direct care and as long as nursing care is provided in accordance with the Nurse Practice Act.	S9999		

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S9999	<p>Continued From page 2</p> <p>6) The amount of time determined in subsections (l)(4) and (5) is expressed in hours. Dividing the total number of hours needed by the number of hours each person works per shift (usually 7.5 or 8 hours) will give the number of persons needed to staff each shift. Calculations shall not include time for scheduled breaks or scheduled in-service training. The number of residents used to calculate staff ratios shall be based on the facility's midnight census.</p> <p>k) Effective September 12, 2012, a minimum of 25% of nursing and personal care time shall be provided by licensed nurses, with at least 10% of nursing and personal care time provided by registered nurses. Registered nurses and licensed practical nurses employed by a facility in excess of these requirements may be used to satisfy the remaining 75% of the nursing and personal care time requirements. (Section 3-202.05(e) of the Act)</p> <p>This requirement is not met as evidenced by: Based on interview and record review the facility failed to meet staffing requirements for nursing and direct care for 7 of 14 consecutive days reviewed. This failure has the potential to affect all 134 residents in the facility.</p> <p>Findings include: On 3/16/16, E1 Administrator provided a staffing spreadsheet dated 2/29/16 through 3/13/16. The spreadsheet documents the average daily census for that period for 134 residents comprised of 8.71 skilled residents and 127.29 intermediate residents. The total minimum hours for direct care staff are calculated at 351.32 hours in a 24 hour period to meet minimum staffing requirements. The total minimum number of hours needed for licensed nurses per 24 hours are 87.83 hours. The total minimum number of hours needed for Registered Nurses (RN) in a 24</p>	S9999			

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S9999	<p>Continued From page 3</p> <p>hour period are 35 hours. The facility staffing spreadsheet and working schedules document the following staffing failures:</p> <p>3/2/16 - Registered Nurses - 23.75 hours, a shortage of 11.25 hours</p> <p>3/3/16 - Registered Nurses - 31.0 hours, a shortage of 4.0 hours</p> <p>3/4/16 - Registered Nurses - 30.5 hours, a shortage of 4.5 hours</p> <p>3/5/16 - Direct Care Staff - 322.69 hours, a shortage of 28.63 hours</p> <p>3/6/16 - Registered Nurses - 24.0 hours, a shortage of 11.0 hours; Direct Care Staff - 325.69 hours, a shortage of 17.63 hours</p> <p>3/12/16 - Direct Care Staff - 307.84 hours, a shortage of 43.48 hours</p> <p>3/13/16 - Registered Nurses -34.0 hours, a shortage of 1.0 hour; Licensed Nurses- 79.5 hours, a shortage of 8.33 hours; Direct Care Staff - 267.93 hours, a shortage of 83.39 hours.</p> <p>On 3/17/16, at 10:50AM, E19, Human Resources/Certified Nurse Assistant stated the Assistant Director of Nursing (ADON) hours are included in the total number of Registered Nurse hours on the spreadsheet and are correct.</p> <p>On 3/17/16, at 12:00 PM, E1, Administrator, stated E1 is in agreement with staff shortages for RN 's on 3/2/16, 3/3/16, 3/4/16, 3/6/16, 3/13/16; shortages for Licensed Nurses on 3/13/16; and shortages for Direct Care Staff on 3/5/16, 3/6/16, 3/12/16, and 3/13/16. E1 also confirmed the staffing spread sheet and other staffing documents given were correct.</p> <p>The facility census documented on the Resident Census and Conditions of Residents dated 3/14/16 is 134.</p> <p>(B)</p>	S9999		